WASH/DRY LAUNDRY SERVICE AGREEMENT

The Orange Laundry (hereinafter “Company”) services are provided subject to your (hereinafter “Customer”) compliance and acceptance with the terms and conditions set forth below. As a condition to using any of Company services, and for the mutual benefit of both Company and the Customer, the undersigned (“Customer”) agrees to the following terms and conditions:

Garment Care and Missing or Damaged Goods:

Company will use reasonable efforts to try to ensure that its cleaning service maintains a high quality service. Company accepts no liability for damage due to normal cleaning of items. Company accepts no liability for “special care” items that require special attention to be cleaned or that do not have care instructions. Company is not responsible for items labeled “hand wash only” or “dry clean only” and is not responsible for checking for these labels in client’s clothing items. Company is not responsible for clothing bleeding, shrinking, or otherwise changing that results from normal wash. Precautions will be taken to alleviate these problems if possible. Company does not guarantee removal of all stains. Company will wash/dry/fold and bag each order separately. Company does not mix orders and will return to your bag with the clothing and personals found at the time of drop off. Customer must recognize that mixed belongings are a hazard of sleep away camp and not the responsibility of Company. Company is not responsible for loss of or damage to any personal or non-cleanable items left in the clothing or bags such as money, jewelry, or anything else. Company is not responsible for any loss, damage, or theft of items left unattended for pick up or drop-off. Customer acknowledges that they may not be home when bags are delivered and authorize Company to leave bags at front door step. Customer agrees to hold Company harmless from any loss or damage to bags or property as a result of delivery. Company reserves the right to refuse cleaning any garment. Although Company is not liable for damage to or loss of clothing due the fault of the third party cleaners or service providers, if Company at its sole discretion desires to, Company may compensate Customer for lost or damaged clothing in an amount to be determined by Company. Customer must notify Company within 48 hours of receipt of a delivery of any lost or damaged items from that particular delivery, failure to do so constitutes waiver of a claim for any lost or damaged items from that delivery.
Service Providers/Disclaimer of Certain Liabilities:

Company reserves the right to utilize any outsourcer, vendor, or outside service provider, for any service, at its sole discretion without notice to Customer. Company is not responsible and will not be held liable for any damage or loss due to the acts or omissions of its vendors, third party outsourcers, or service providers.

Disclaimer:

Company’s liability under this agreement shall be limited to general money damages in an amount not to exceed the charges for the term of service paid by Customer in the term under which the damages are alleged to have occurred. This liability shall be the extent of Company’s liability regardless of the form in which any legal or equitable action may be brought and the foregoing shall constitute Customers exclusive remedy. In no event will Company be held liable or be responsible for any consequential, special, indirect, incidental, or punitive loss or damages whether or not Company knew or should have know of the likelihood of any loss or damages.

Company disclaims all warranties, express or implied with respect to the services rendered under this agreement. All sales are final. All payments are non-refundable.

Entire Agreement/Choice of Law:

This agreement and any documents referred to herein constitute the complete, exclusive, and entire agreement between the parties, may not be modified except in writing signed by both parties, and shall be governed by the state in which it operates.

Signature ____________________________________________

Print Name ____________________________________________

Date ______________________